## Lernhilfe Pfäffikon-Uster

# **Frequently Asked Questions**



### 1. Should I bring along my own materials, or will you provide them?

Both options are possible: when you would like me to work through set material e.g. used at school, please send it to me via Email or WhatsApp at the latest on the evening before the lesson. If you would like me to prepare material, then please advise this by the evening before the lesson at the latest, and also send me the themes that should be worked on by Email or WhatsApp. In either case, a brief coordination is good, so that I can prepare the lesson in the best possible way.

## 2. Is it possible to arrange a free trial lesson?

For one-off lessons this is not a possibility. When a student comes for regular lessons, we can discuss pricing options.

### 3. What are the payment terms?

Please pay single lessons in cash (a receipt will be provided) and regularly booked lessons in advance by bank transfer.

#### 4. What are the cancellation conditions?

Lessons which are cancelled by 8 am on the day of the planned lesson will not be charged and can be made up at a later date.